



CUSTOMER PALLET MANAGEMENT AGREEMENT

Company Name ("Customer"):	
Pallet Controller Name:	Pallet Controller Email:
Pallet Account No:	Pallet Controller Phone:

Halls Group ("Halls") accepts the transfer of pallets onto our Pallet account pursuant to the following conditions:

1. Customers are advised to have an active Pallet account and provide Halls with the Pallet account number. Customers transferring direct to the receivers account will incur **NO** pallet levy fees.
2. Customers that do not have an active Pallet account and require 1-4-1 swap on pick up, will be charged a handling fee of \$0.75 per pallet.
3. All transfers of pallets onto the Halls Pallet account will incur a \$0.30 per pallet fee.
4. Customers requiring a 1-4-1 pallet swap service on delivery will incur a \$2.55 per pallet fee. In the event that the 1-4-1 swap does not occur at the time of delivery, Halls reserves the right to reverse the transfer back to the originating customers account or charge for the cost of the lost pallets if they cannot be retrieved.
5. Transfers onto Halls Pallet account will only be accepted according to the information as supplied on the consignment note. **All transfers must clearly specify:**
 - a. consignment note number
 - b. clearly identify the number of pallets per consignment note
6. Transfers onto the Halls Pallet account must be made within 10 calendar days of dispatch. Halls will not accept any transfers/pallet hire charges submitted after 10 calendar days. The transaction effective date can not be prior to the dispatch date.
7. The customer has 21 days from dispatch date to correct any transfers executed by Halls that it considers incorrect.
8. All deliveries into Progressive and Foodstuffs Distribution Centres will incur the transfer fees charged by them.
9. Halls reserves the right to reverse transfers back to the customers account, the customers designated agent, or the customers delivery point should the customer not meet the conditions as stated above.

Customers Signature	Date
Name of Signatory	Position

Signature on Behalf of Halls	Date
Name of Signatory	Position